





CAREER OPPORTUNITY

# SUPERVISOR (DISCOVERY LAND)

PERMANENT | FULL-TIME

 Priory Farm Estate  
Sandy Lane  
South Nutfield  
Surrey | RH1 4EJ

 [recruitment@prioryfarm.co.uk](mailto:recruitment@prioryfarm.co.uk)

 [www.prioryfarm.co.uk](http://www.prioryfarm.co.uk)

 [@prioryfarmestate](https://www.instagram.com/prioryfarmestate)

## HOURS OF WORK

Spring/Summer hours:  
8am to 5.30pm - Monday, Thursday,  
Friday, Saturday, Sunday

Autumn/Winter hours:  
8am to 4.30pm - Monday, Thursday,  
Friday, Saturday, Sunday

## OUR IDEAL CANDIDATE

- Team management experience
- Able to work alone or within a team
- Approachable and helpful by nature
- Uses initiative to solve problems
- Happy to get stuck in and help where needed
- Safety conscious
- First Aid trained (can be provided)

## ABOUT THE ROLE

Ready for a new challenge in a beautiful outdoor setting? Our award-winning family attraction and nature trail provides wholesome outdoor entertainment all year round. We're on the lookout for a Supervisor to support day-to-day operations of the Admissions Office and Coffee Hut, as well as busy seasonal events. The main ones being Easter, Halloween and Christmas where customer numbers can increase to around 3,000 per day.

Team size and responsibilities of the role fluctuate greatly depending on the time of year. Working solo is a requirement during quieter periods, whereas motivating and coordinating a team of 20 would be more typical during peak season. For this reason, flexibility is key and the role will suit someone who has some experience in managing people in an events, retail or hospitality environment.

The role involves standing, bending, lifting and working outdoors.

Key responsibilities:

- Customer service via phone/email/face-to-face
- Preparing hot drinks, working on the till and checking tickets
- Stock management & ordering
- Team training & management support
- Maintain standards of H&S, cleanliness and presentation
- Basic care and repair of the trail during off peak



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## WHAT'S IN IT FOR YOU

- 29 days annual leave, prorated for part-time (to be taken during seasonal low periods)
- Induction and on-the-job training
- Staff discount
- Free Discovery Land entry
- Enhanced sick pay
- Loyalty awards
- Staff uniform provided
- Confidential Employee Assistance programme
- Free on-site parking
- Nest pension (eligibility criteria to be met)
- Well-maintained countryside surroundings

## ABOUT US

Nestled within the beautiful Surrey Hills and yet only 35 minutes from London Bridge by train, Priory Farm Estate, a family run business founded by the Shinnars in 1957, established itself originally as a working farm and major supplier to the food industry.

Today, over 65 years later, we have created a bustling rural hub consisting of our award-winning farm shop, gift barn, family adventure trail, seasonal pumpkin picking, event venue and newly renovated extension and state-of-the-art Butchery, Garden Centre and Café.

The site welcomes some one million customers each year who appreciate the excellent service and quality we guarantee.

## HOW TO APPLY



To apply, please visit [www.prioryfarm.co.uk/recruitment](http://www.prioryfarm.co.uk/recruitment) and complete our Application Form

## THE PRIORY FARM VISION

Our vision is to establish Priory Farm as the number one leisure destination in the south of England, renowned for its unwavering commitment to quality, sustainability and offering exceptional customer service.

We are dedicated to creating timeless memories for visitors of all ages, fostering a sense of belonging and joy for all who visit.

Through the ongoing nurturing of our land and people, our focus on growth sustains long-term prosperity for the Estate and our surrounding community.