CAREER OPPORTUNITY

FLOOR MANAGER | FARM SHOP

(DELI, CHILLED & FROZEN GOODS)

PERMANENT | FULL-TIME

Priory Farm Estate
Sandy Lane
South Nutfield
Surrey | RH1 4EJ

recruitment@prioryfarm.co.uk

www.prioryfarm.co.uk

@prioryfarmestate

OUR IDEAL CANDIDATE

- Two years' management experience in a food retail setting, ideally within a farm shop, food hall or supermarket fresh food department
- Strong leadership, communication skills and ability to motivate and manage a team.
- Excellent organisation and time management.
- Ability to prioritise under pressure.
- Experience in sales, customer service
- Proven experience in inspirational merchandising.
- Confident with administration, scheduling, reporting and stock management.
- Deli counter experience is desirable.

HOURS OF WORK

Role operates on a 2 week rota - 4 days one week and 6 days the following week.

- Monday - Thursday: 08.00 - 17.30
- Saturday: 08.00 - 17.30 every other week
- Sunday: 09.30 - 16.30 every other week
- Closed Easter Sunday, Christmas Day, Boxing Day, 27th December and New Year's Day.

ABOUT THE ROLE

Our Farm Shop is in an exciting phase of growth. We are seeking an experienced Food Retail Manager to help drive its continued development, maximising sales, elevating customer experience and maintaining retail excellence.

This is a hands-on role, balancing leadership on the shop floor, working behind the deli counter and office-based responsibilities. You will work alongside a fellow Floor Manager, with both positions reporting directly to the Head of Department and sharing responsibility for the day-to-day running of the Farm Shop.

Applicants should have at least two years' management experience in food-led retail, ideally within a farm shop or supermarket food department, with strong people management, fresh food merchandising and customer service skills.

KEY RESPONSIBILITIES

- Lead and supervise the shop team, providing guidance and support to ensure high performance and excellent levels of service.
- Oversee daily shop operations, including opening and closing procedures.
- Manage sales activities, optimise merchandising displays to very high levels of creativity and standard, and implement promotional strategies.
- Ensure excellent customer service by addressing enquiries professionally and efficiently.
- Delegate tasks effectively, and monitor team productivity with a hands on approach.
- Maintain stock levels and oversee stock management.
- Implement health and safety standards within the store environment.

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WHAT'S IN IT FOR YOU

- Salary range: 30000 - 35000
- 29 days annual leave, prorated for part-time (to be taken during seasonal low periods)
- Induction and on-the-job training
- Staff discount
- Free Discovery Land entry
- Enhanced sick pay
- Loyalty awards
- Staff uniform provided
- Confidential Employee Assistance programme
- Free on-site parking
- Nest pension (eligibility criteria to be met)
- Well-maintained countryside surroundings

ABOUT US

Priory Farm Estate is an independent, family-owned business established in 1957.

Constantly evolving, the Estate has grown from its agricultural roots into a highly regarded retail, leisure, and hospitality destination, welcoming around one million visitors each year.

We operate multiple divisions across our cherished 150-acre site in Surrey, including:

- Our award-winning Farm Shop and Butchery
- A design-led Garden Centre
- Multiple cafés offering delicious, freshly prepared food
- Discovery Land, our much-loved family nature trail and adventure play area
- Seasonal events and more

HOW TO APPLY

APPLY NOW

To apply, please visit www.prioryfarm.co.uk/recruitment and complete our Application Form

THE PRIORY FARM VISION

Our vision is to establish Priory Farm as the number one leisure destination in the south of England, renowned for its unwavering commitment to quality, sustainability and offering exceptional customer service.

We are dedicated to creating timeless memories for visitors of all ages, fostering a sense of belonging and joy for all who visit.

Through the ongoing nurturing of our land and people, our focus on growth sustains long-term prosperity for the Estate and our surrounding community.